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OEM-WARRANTY

FLOW SORT X-RAY DIAMOND RECOVERY EQUIPMENT

Please note: Throughout this document "FLOW" shall mean Flow Electronics (PTY) Ltd and its subsidiary company Flow Sort (PTY) Ltd.

Unless otherwise specified, all new FLOW equipment is guaranteed for 12 (twelve) months from the date of commissioning or 18 (eighteen) months from date of delivery (whichever occurs first), to be free of defects in workmanship and materials. Any parts so failing will be repaired or replaced free of charge.

The OEM customer shall bear the risk of loss and the expense of transportation of equipment shipped to and from FLOW, i.e. the warranty provision covers delivery ex-factory uninsured and presupposes freight free, risk-insured shipment of the merchandise to FLOW.

If and when after-sales service is requested from FLOW during the warranty period, charges will be based on the service rates that apply at the time of service.

Should an OEM customer opt for his own company employed service personnel to service his FLOW SORT X-RAY DIAMOND RECOVERY EQUIPMENT, such personnel must undergo equipment-specific training at FLOW and be certified to have successfully completed such training; further more, an OEM customer must provide all inspection, measuring and test equipment necessary for service work; such equipment must be FLOW approved.

Should an OEM customer opt for a third party to service his FLOW SORT X-RAY DIAMOND RECOVERY EQUIPMENT this guarantee is nil and void.

This guarantee, however, does not cover damage resulting from an improper operation in violation of the instructions given in the operating manual, in particular damage resulting from neglected or irregular check-ups and maintenance.

Certain parts that are identified as wear-and-tear parts are excluded from this warranty.

Attention:

Our warranty liabilities do not include any consequential damages or injuries to persons or equipment; they exclude revision or recovery of damages. In case of failure or damage in the course of inspection, FLOW does not accept any warranty for those components that have been supplied to OEM customers by any third party.